

MEDICAID PROVIDER BULLETIN
 July 2017

Ordering, Referring, Prescribing and Attending webinar presentation and denial codes

Summary

Anthem Blue Cross and Blue Shield Medicaid conducted an ordering, referring, prescribing and attending (ORPA) webinar on May 16, 2017, and May 17, 2017. The presentation has been posted to our website and can be found by visiting <https://mediproviders.anthem.com/ky> Provider Education Manuals, Directories, Training & More.

Additionally, the denial codes listed below have been established for claims billed outside of the outlined guidelines within the presentation.

Denial code edits for ORPA claims

Z29	Attending provider type invalid
Z30	Attending provider cannot be a group
Z52	Ordering/referring NPI missing/invalid
Z53	Ordering/referring provider type invalid
Z54	Ordering/referring provider cannot be a group

Any claim submitted incorrectly will be denied for one of these aforementioned reasons.

If you have questions about this communication, please contact Provider Services at **1-855-661-2028**.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

<https://mediproviders.anthem.com/ky>

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